One of the greatest challenges with implementing any safety management system is transforming strategy into meaningful engagement experiences for technicians involved in day-to-day activities. The NGA PSMS Implementation Collaborative, working in conjunction with the Blacksmith Group, recognizes operationalization of strategy as a key component of implementation success and management system sustainability. As a result, the team moved forward with the development of Operationalization Tactical Guides and associated engagement tools. These guides and tools provide an operations-based work activity connection to essential elements of PSMS all underpinned by the PDCA framework. In this fashion, Technicians and Front-Line Supervision alike will be focused and driven on the what if question when considering activity related abnormal operating conditions and subsequent actions to take if an AOC occurs at a site-specific job.

Join NGA and The Blacksmith Group in this PSMS Workshop Series to discuss and learn this unique approach to practical implementation of PSMS strategy and the transformational thinking needed for PSMS operationalization.

<table>
<thead>
<tr>
<th>June</th>
<th>June: Each Virtual Session Starting at 10:00 AM – 11:30 AM</th>
</tr>
</thead>
<tbody>
<tr>
<td>Four 90 Minute Virtual Sessions; 10:00 AM – 11:30 AM</td>
<td>Tuesday, June 16 and Thursday, June 18; Tuesday, June 23 and Thursday, June 25</td>
</tr>
</tbody>
</table>

Online registration is available on NGA’s website at: [www.northeastgas.org](http://www.northeastgas.org)

NGA is offering this one-time special rate. If you would like to purchase the first Tactical Guide in conjunction with the sessions, you can get both for the following:

**Member Rate:** $695.00  **Non-Member Rate:** $795.00

**Sessions Only:**

**Member Rate:** $395.00  **Non-Member Rate:** $445.00

**Registration Deadline:** Friday, June 12, 2020

**Cancellation Policy:**

Cancellations received 10 business days prior to the program will receive a full refund. Cancellations received 4 to 10 business days prior to the event will receive a refund, less a $50 administrative fee. No shows and last-minute cancellations, 3 business days prior to the event or less, will be responsible for the full registration fee. Substitutions from your organization for the same event are always welcome.